Company Report

November 26, 2025

Strategy Advisors Inc. Kenichi Ito



Stock Option Exercise Condition Set at ¥5.5 Bn Operating Profit Level, Suggesting Mid-Term Performance Targets

Will Group disclosed its FY3/26 1H (April–September) results on November 7, reporting revenue of ¥71.53 bn (+1.7% YoY) and operating profit of ¥1.63 bn (+62.4% YoY). This performance significantly exceeded the revised 1H company's plan (announced on September 22) of ¥70.50 bn in revenue and ¥1.10 bn in operating profit. This success was attributed to the continued growth in the Construction Management Engineer domain, improved gross profit margin resulting from a focus on permanent employee staffing and foreign worker employment management support, plus effective cost control in underperforming areas, including the Overseas Working Business. The Company also announced an upward revision to its full-year earnings forecast, suggesting a return to a growth trajectory.

Key highlights of the 1H results include: 1) the resolution of standby personnel issues in the Construction Management Engineer domain, which had arisen following the completion of construction demand related to the Osaka/Kansai Expo, 2) a recovery trend in the Australian Permanent Placement business and 3) quarterly revenue in the Domestic Working Business reached a record high. In addition, it is noteworthy that, on the same day as the earnings announcement, the Company disclosed stock option exercise conditions that require achieving consolidated operating profit of ¥5.5 bn in any one of the fiscal years from FY3/29 to FY3/31.

The company plans to announce its new medium-term management plan at the same time as the full-year results, scheduled for May 2026. Despite the continued challenges, such as weak Domestic Working Businesses outside the Construction Management Engineer domain and a slowdown in the Australian business due to changes in government policy, Strategy Advisors notes that the results of structural reforms pursued under these conditions are gradually becoming apparent.

Stock Price & Trading Volumes (Past 1-Year)



Source: Strategy Advisors

| Key Indicators | |
|-------------------------------|-------|
| Stock Price (11/25/25) | 1,162 |
| 52-Week High (11/25/24) | 1,162 |
| 52-Week Low (4/7/25) | 835 |
| Historical High (2/2/18) | 2,122 |
| Historical Low (5/21/14) | 184 |
| Shares on Issue (mn) | 22.9 |
| Market Capitalization (¥ bn) | 26.6 |
| EV (¥ bn) | 26.3 |
| Equity Ratio (3/25 Actual, %) | 34.8 |
| PER (3/25 Actual, Times) | 19.3 |
| PBR (3/25 Actual, Times) | 1.3 |
| Dividend Yield (3/26 CoE, %) | 4.5 |

Source: Strategy Advisors



Since the Q1 earnings announcement, the stock price has turned around, showing signs of a recovery and reached this year's high at the time of the Q2 results. However, the Company's forecast PER is 11.8x and the most recent actual PBR is 1.4x, indicating that the stock remains relatively undervalued. If consolidated operating profit of ¥5.5 bn is achieved at any point between FY3/29 and FY3/31, net income is estimated at approximately ¥3.85 bn (assuming a 30% tax rate). If the same PER of 12x were applied at that time, the market capitalization could potentially double. Attention will focus on whether the new medium-term management plan can outline a path toward record-high profits.

| IFRS Consolidated | Revenue | YoY | Operating Profit | YoY | Profit Before Tax | YoY | Net Profit | YoY | EPS | DPS |
|----------------------|---------|------|---------------------|-------|----------------------|-------|---------------|-------|---------|------|
| FY | (¥ mn) | (%) | (¥ mn) | (%) | (¥ mn) | (%) | (¥ mn) | (%) | (¥) | (¥) |
| FY3/25 1H | 70,323 | 1.5 | 1,009 | -50.0 | 867 | -58.4 | 503 | -66.1 | 506.0 | - |
| FY3/26 1H | 71,530 | 1.7 | 1,638 | 62.4 | 1,556 | 79.4 | 1,137 | 125.7 | 1,147.0 | - |
| FY3/23 | 143,932 | 9.8 | 5,318 | -2.8 | 5,146 | -2.8 | 3,236 | -1.5 | 143.2 | 44.0 |
| FY3/24 | 138,227 | -4.0 | 4,525 | -14.9 | 4,417 | -14.2 | 2,778 | -14.2 | 122.4 | 44.0 |
| FY3/25 | 139,705 | 1.1 | 2,338 | -48.3 | 2,177 | -50.7 | 1,155 | -58.4 | 50.6 | 44.0 |
| FY3/26 Previous CoE | 140,400 | 0.5 | 2,750 | 17.6 | 2,580 | 18.5 | 1,720 | 48.9 | 75.5 | 44.0 |
| FY3/26 CoE | 143,500 | 2.7 | 3,100 | 32.6 | 2,940 | 35.0 | 2,000 | 73.1 | 87.3 | 44.0 |

Source: Company Data. Compiled by Strategy Advisors.

Will Group Q2 Results Significantly Exceeded Forecast

1. Results Summary for FY3/26 Q2

WILL GROUP disclosed its FY3/26 Q2 results for on November 7, reporting revenue of ¥36.3 bn (+3.0% YoY) and operating profit of ¥1.2 bn (+49.4% YoY). This represented a significant increase in profit. Following Q1's momentum, the core growth driver, the Construction Management Engineer domain within the Domestic Working Business, continued to drive profit growth. This strong performance was further supported by an increase in gross profit resulting from a strategic focus on Permanent Employee Staffing and Foreign Talent Management Services. Additionally, cost control measures proved successful in the Domestic Working Business's Call Center Outsourcing domain and the Overseas Working Business. A major positive surprise in these results was the stronger-than-expected performance in both the Permanent Placement and Temporary Staffing services of the Overseas Working Business. Among these, the Australian Permanent Placement business notably turned around to an increase in revenue.



Domestic Working Business Profit Driven by Construction Management Engineers The Domestic Working Business achieved revenue of ¥21.5 bn (+3.8% YoY) and operating profit of ¥1.1 bn (+37.2% YoY), marking a significant increase in profit. The Construction Management Engineer domain led this growth, with revenue increasing by 21.5% YoY, while the Factory Outsourcing domain also sustained strong performance. Furthermore, a large order targeting a major telecommunications company was recorded in the Sales Outsourcing domain. Conversely, the Call Center Outsourcing domain continued to be sluggish, with revenue declining 12.3%. However, on the profit front, improved SG&A efficiency led to higher earnings, and the segment is progressing in line with the company's conservative plan.

Overseas Working Business Shows Steady Recovery and Profit Increase The Overseas Working Business saw revenues of ± 14.7 bn ($\pm 1.9\%$ YoY) and operating profit of ± 679 mn ($\pm 24.8\%$ YoY), returning to growth at both revenue and profit levels. This success was attributed to the yen weakening against the Company's planned exchange rate, alongside the stronger-than-anticipated performance in both Permanent Placement and Temporary Staffing. The increase in both revenue and profit was supported by accelerated cost control measures, including reviewing the consultant staffing structure and compensation, combined with the recovery trend in top-line revenues.

Figure 1. Segment Performance Trends (¥ mn)

| | | FY3/ | 25 | | FY3/ | 26 |
|------------------|--------|--------|--------|--------|--------|--------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 |
| Revenue | 35,052 | 35,270 | 35,030 | 34,351 | 35,207 | 36,322 |
| YoY | 1.8% | 1.2% | 1.1% | 0.1% | 0.4% | 3.0% |
| Domestic Working | 20,468 | 20,794 | 21,179 | 20,656 | 21,182 | 21,585 |
| YoY | 1.4% | 1.4% | 1.1% | -1.1% | 3.5% | 3.8% |
| Ratio to revenue | 58.4% | 59.0% | 60.5% | 60.1% | 60.2% | 59.4% |
| Overseas Working | 14,534 | 14,435 | 13,815 | 13,662 | 14,001 | 14,716 |
| YoY | 2.5% | 1.2% | 1.4% | 2.3% | -3.7% | 1.9% |
| Ratio to revenue | 41.5% | 40.9% | 39.4% | 39.8% | 39.8% | 40.5% |
| Others | 48 | 41 | 35 | 32 | 24 | 20 |
| | 0.1% | 0.1% | 0.1% | 0.1% | 0.1% | 0.1% |
| Operating profit | 177 | 832 | 782 | 546 | 394 | 1,243 |
| YoY | -84.4% | -6.1% | 0.9% | -68.4% | 122.6% | 49.4% |
| OP margin | 0.5% | 2.4% | 2.2% | 1.6% | 1.1% | 3.4% |
| Domestic Working | 238 | 861 | 983 | 1,167 | 583 | 1,181 |
| YoY | -82.6% | 10.2% | 15.6% | -42.8% | 145.0% | 37.2% |
| OP margin | 1.2% | 4.1% | 4.6% | 5.6% | 2.8% | 5.5% |
| Overseas Working | 573 | 543 | 392 | -76 | 471 | 678 |
| YoY | 25.7% | -18.6% | -25.3% | - | -17.8% | 24.9% |
| OP margin | 3.9% | 3.8% | 2.8% | -0.6% | 3.4% | 4.6% |
| Others | -60 | -77 | -59 | -25 | -74 | -80 |
| Adjusment | -574 | -495 | -533 | -518 | -586 | -535 |



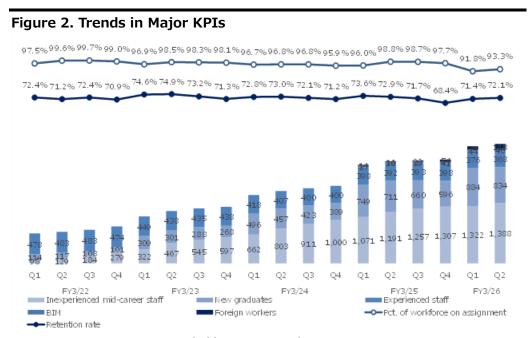
2. Domestic Working Business

Domestic Working Business Profitability Improves The Domestic Working Business saw revenue increases in all domains except for the Call Center Outsourcing domain. Furthermore, efforts to enhance labor productivity have been successful, resulting in improved profitability compared to previous periods. A key highlight in Q2 was the resolution of the temporary standby personnel issue that occurred in the Construction Management Engineer domain, following the conclusion of construction demand such as the Osaka-Kansai Expo, which improved the utilization rate to 93.3%. Considering that the utilization rate of its competitor, Open Up Group (TSE Prime, 2154), in the most recent quarter was 92.5% and slightly declined from the previous quarter, the swift resolution of the standby personnel issue is noteworthy.

Construction Management Engineer Domain Improves Utilization Rate and Profitability The Construction Management Engineer domain reported revenue of ¥4.35 bn (+21.5% YoY) and operating profit of ¥429 mn (+53.8% YoY). As mentioned, this significant increase in profit resulted from the resolution of the standby personnel issue, alongside progress in unit price negotiations. The Company hired 313 new/mid-career employees (+29 employees YoY) during the quarter. The cumulative number of hires for the first half reached 1,127 employees, demonstrating steady progress towards the full-year target of 1,500 employees.

Improved Retention Rates & Enhanced Engagement

The challenging retention rate improved to 72.1% in Q2 from a low of 68.4% in the previous Q4, exceeding this term's plan of 71.5%. The company is advancing placement assessments and follow-up interviews, offering qualification incentive payments; and reviewing the evaluation system and compensation structure, with the intention of raising the retention rate to the high 70% range over the mid-term through enhanced employee engagement.





Domestic Working Business Excluding Construction Engineer Domain Stabilizes Revenue for the Domestic Working Business excluding the Construction Management Engineer domain increased marginally by 0.1% YoY, maintaining a mostly flat trend, similar to the previous quarter. The Call Center Outsourcing domain has been a drag on overall performance, with double-digit revenue declines continuing in Q2. However, the recovery trend is becoming clearer compared to previous periods, driven by factors such as the continuous acquisition of projects in the focused Factory Outsourcing domain, steady revenue growth in the IT Engineer domain (included in 'Others') and the recording of a large order in the Sales Outsourcing domain.

Fundamental Reform Awaited in Call Center Outsourcing Segment Notably, the Call Center Outsourcing domain secured operating profit of \$121 mn in Q2 despite the double-digit decline in revenue. The company is implementing cost control measures, including revising personnel placement, in addition to strengthening high-margin areas such as Consignment Services and Finance. Although the impact on overall profit is currently minor, fundamental reforms will need to be urgently implemented if the double-digit revenue decline continues into the next fiscal year and beyond.

Growth Accelerates Driven by Industrial Products Manufacturing Sector

The Factory Outsourcing domain achieved a 0.9% YoY revenue increase, with growth primarily driven by the Factory except food sector. Demand from the Industrial Products Manufacturing Sector remains strong, and unit price negotiations appear to be progressing smoothly. This sector presents a significant market size and ample opportunities for actively upselling Foreign Talent Management Services and Permanent Employee Staffing, which is expected to support business expansion while ensuring profitability. Furthermore, the number of foreigners supported through the Foreign Talent Management Services in the Factory Outsourcing domain for Q2 remained robust at 2,336 people (+525 people YoY). Additionally, the number of workers on assignment for Permanent Employee Staffing reached 868 people (+309 people YoY). This business progress aligns with the Company's strategic shift from quantity to quality emphasized in the Medium-Term Management Plan. This domain is anticipated to emerge as a key growth pillar second to the Construction Management Engineer domain.

Acquisition Of 'HR Career' Raises Expectations for Permanent Placement Business The Company announced the acquisition of HR CAREER, a permanent placement company specializing in the healthcare and welfare sectors, making it a consolidated subsidiary on October 1st. HR CAREER operates a permanent placement business specializing in nurses, care workers, dietitian and childcare workers, and has a client base of approximately 900 companies. The healthcare and welfare industry is a field where future increases in manpower demand are anticipated and is a defensive sector less susceptible to economic downturns. In addition, its business model, centered on placement fees, results in high profitability. The affinity with the Company's care business support domain is high, suggesting future positive expectations.



Figure 3. Performance Trends by Business Area for Domestic Working Business (¥ mn)

| | | FY3/2 | 4 | | | FY3 | /25 | | FY3/ | 26 |
|-----------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 |
| Revenue | | | | | | | | | | |
| Domestic Working | 20,186 | 20,514 | 20,940 | 20,886 | 20,468 | 20,794 | 21,179 | 20,656 | 21,182 | 21,585 |
| Sales outsourcing | 4,866 | 4,867 | 4,968 | 5,130 | 5,187 | 5,042 | 5,108 | 5,078 | 5,046 | 5,214 |
| Call center outsourcing | 3,883 | 3,753 | 3,720 | 3,482 | 3,387 | 3,296 | 3,278 | 2,986 | 2,986 | 2,891 |
| Factory outsourcing | 4,448 | 4,473 | 4,630 | 4,435 | 4,586 | 4,634 | 4,774 | 4,543 | 4,693 | 4,675 |
| Care support | 3,311 | 3,338 | 3,398 | 3,339 | 3,379 | 3,442 | 3,448 | 3,366 | 3,442 | 3,516 |
| Construction management engineers | 2,346 | 2,586 | 2,709 | 2,823 | 3,159 | 3,585 | 3,727 | 3,818 | 4,094 | 4,357 |
| Others | 599 | 614 | 687 | 689 | 767 | 792 | 841 | 862 | 919 | 929 |
| Operating profit | - | - | - | - | - | - | - | - | - | - |
| Domestic Working | 663 | 808 | 712 | 847 | 259 | 909 | 1,153 | 945 | 643 | 1,314 |
| Sales outsourcing | 281 | 284 | 337 | 405 | 375 | 293 | 357 | 338 | 294 | 370 |
| Call center outsourcing | 152 | 114 | 143 | 97 | 103 | 96 | 143 | 85 | 134 | 121 |
| Factory outsourcing | 221 | 180 | 229 | 134 | 139 | 195 | 289 | 179 | 245 | 276 |
| Care support | 77 | 48 | 54 | 46 | 59 | 82 | 84 | 91 | 92 | 119 |
| Construction management engineers | -273 | -59 | -20 | -47 | -369 | 279 | 275 | 198 | -129 | 429 |
| Others | 101 | 36 | 52 | 32 | -49 | -39 | 3 | 52 | 5 | -2 |

Source: Company Data. Compiled by Strategy Advisors.

3. Overseas Working Business

Australia Permanent Placement Revenue Increased on Local Currency Basis, A Surprise The Overseas Working Business reported revenue of ¥14.71 bn (+1.9% YoY) and operating profit of ¥679 mn (+24.9% YoY), reverting to increases in both revenue and profit. A positive surprise was that the Australian Permanent Placement business, which the Company had conservatively projected, returned to revenue growth on a local currency basis. The Company has been working on sharing customer orders across its subsidiaries to ensure no opportunities are missed, implementing cost controls within a range that does not erode business value, and reviewing its operational structure. These efforts are finally starting to yield results. On the other hand, the company does not appear to be overly optimistic about the outlook for its Australian recruitment business. While government and public sector recruitment is driving growth, there is a possibility that the current increase is a temporary rebound following previous hiring restrictions, making it necessary to carefully monitor the trend.

Australia Temporary Staffing Declined, but Growth is Expected from New Sector Expansion In Australia, Temporary Staffing revenue slightly declined on a local currency basis in Q2. While the finance and industrial sectors are driving growth, the government and administration sector continues to decline with the impact of the federal government's policy shift on outsourcing expected to be prolonged. Strategy Advisors expects a profitability-focused management centered on Permanent Placement services and simultaneously, for Temporary Staffing, anticipates expansion into new sectors such as construction and nursing care.

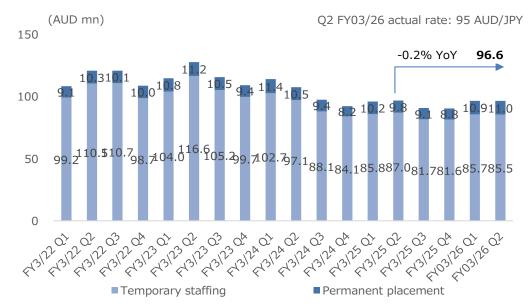


Singapore Temporary Staffing Growth Driven by Government and Administration Demand

Actual Exchange Rates Trended Weaker Than Company Plan Singapore showed solid performance primarily focused on temporary staffing, with revenue increasing by 13.7% on a local currency basis. Growth continues to be driven by the government and administration sector. Furthermore, considering that government subsidy income may be recorded this fiscal year (typically recorded in Q4), further upside for the Overseas Working Business is expected.

Exchange rates trended toward a stronger yen compared to the same period last year, resulting in a foreign exchange impact in 1H of a ¥1.40 bn decrease in revenue and a ¥0.4 bn decrease in segment profit. However, the rates trended toward a weaker yen compared to the company plan rate (AUD=¥91, SGD=¥104).

Figure 4. Australia Business Revenue on a Local Currency Basis





Paid Stock Options **Issuance Announced**

4. Future Catalysts and Stock Price Trends

Concurrent with the earnings announcement, the company disclosed the issuance of Stock Acquisition Rights (Paid Stock Options). The exercise of these Stock Acquisition Rights is conditional upon the Company's consolidated operating profit exceeding ¥5.5 bn in any fiscal year from FY3/29 to FY3/31. This target suggests the performance objectives for the new Medium-Term Management Plan, which is scheduled to be announced in May 2026 alongside the FY3/26 financial results. The Company's record high operating profit was ¥5.47 bn achieved in FY3/22. Therefore, achieving this performance implies setting a record high profit.

Expectations Rise for Next Mid-Term Plan Focusing on Domestic/Overseas Growth and Shareholder Returns Strategy Advisors anticipates 3-points in the next Medium-Term Management Plan: 1) Clarification of the growth story for the Domestic Working Business excluding the Construction Management Engineer domain, 2) Presentation of fundamental structural reform proposals, such as the reorganization of the Overseas Working Business and the 3) Strengthening of shareholder returns and setting a new capital policy (Current status: Progressive dividends and a total payout ratio of 30% or higher).

Stock Price Rises but Undervaluation Persists The stock price has turned toward recovery after the Q1 earnings announcement and updated this year's high alongside the Q2 earnings announcement, but the company's projected PER is 11.8x and the latest actual PBR is 1.4x, remaining at a relatively undervalued level. If consolidated operating profit of ¥5.5 bn, set as the exercise condition for the stock options, is achieved sometime between FY3/29 and FY3/31, net profit attributable to owners of parent is estimated to be approximately ¥3.85 bn (assuming a tax rate of 30%) and if the same PER of 12x as the current level is applied at that time, the market capitalization would have room to increase by approximately double. Attention will be focused on whether the new Medium-Term Management Plan can present a path toward achieving a record high profit.

Chairman Ikeda Transfers
1% of His Holding

Furthermore, Chairman of the Board Ryosuke Ikeda sold a portion of his shares to Nezu Engagement Fund on September 29. This amounted to approximately 1% of the total number of issued shares, with no major change in major shareholders, but it strongly suggested the Company's commitment to enhancing corporate value, based on constructive dialogue with investors.



Figure 5. Valuation Overview

| | Ctool: | Stock price | Mkt cap | PER | PBR | ROE | Dividend | 1-Year | 3-Year |
|------------------------|--------|-------------|----------|---------|---------|--------|----------|--------|-----------|
| Company name | Stock | (Nov 25) | (Nov 25) | CoE | Actual | Actual | Yield | Return | of Return |
| | code | (¥) | (¥ mn) | (Times) | (Times) | (%) | CoE (%) | (%) | (%) |
| WILL GROUP | 6089 | 1,162 | 26,864 | 13.3 | 1.5 | 11.5% | 3.8% | 16.1% | -19.6% |
| World HD | 2429 | 2,625 | 47,280 | 8.7 | 1.1 | 12.2% | 4.0% | 34.1% | 0.5% |
| UT Group | 2146 | 2,729 | 108,909 | 17.2 | 3.7 | 21.4% | 6.0% | 1.5% | 13.3% |
| Nisso HD | 9332 | 663 | 22,558 | 9.0 | 1.3 | 14.5% | 3.8% | -20.7% | - |
| Open Up Group | 2154 | 1,780 | 163,428 | 13.1 | 2.0 | 15.0% | 4.8% | -10.3% | -8.7% |
| Copro HD | 7059 | 914 | 36,560 | 14.1 | 2.1 | 14.9% | 2.7% | 28.6% | 300.9% |
| Human HD | 2415 | 1,906 | 19,780 | 7.9 | 1.1 | 13.8% | 3.8% | 31.9% | 104.9% |
| Career | 6198 | 251 | 2,165 | - | 1.2 | - | 0.0% | -32.0% | -28.9% |
| SMS | 2175 | 1,325 | 116,019 | 15.6 | 2.4 | 15.3% | - | -21.1% | -62.6% |
| HITO-Communications HD | 4433 | 1,050 | 18,794 | 14.5 | 1.1 | 7.5% | 3.6% | 25.4% | -36.5% |
| Like | 2462 | 1,497 | 30,636 | 10.4 | 1.6 | 15.5% | 4.0% | 7.2% | -25.9% |
| S-pool, | 2471 | 287 | 22,675 | 11.8 | 2.3 | 19.6% | 3.5% | -19.6% | -69.0% |
| CRG HD | 7041 | 329 | 1,828 | 18.2 | 0.6 | 3.4% | 0.0% | -28.0% | -32.2% |
| CareerLink | 6070 | 2,495 | 31,451 | 16.0 | 2.0 | 12.5% | 4.8% | -2.3% | 5.1% |
| Average | | | | 13.1 | 1.7 | 13.6% | 3.4% | 0.8% | 10.9% |

Note: Will Group, Open Up Group, and Spool use IFRS accounting standards; others use Japanese standards.

Note: NISSO Holdings listed on October 2, 2023; SMS has not disclosed its dividend forecast.

Source: SPEEDA. Compiled by Strategy Advisors.



Figure 6. Consolidated Statement of Income (¥ mn)

| | FY3/2021 | FY3/2022 | FY3/2023 | FY3/2024 | FY3/2025 | FY3/2026 | | |
|--|----------|----------|----------|----------|----------|----------|---------------|---------------|
| | | | | | | New CoE | CoE as of Sep | CoE as of May |
| Revenue | 118,249 | 131,080 | 143,932 | 138,227 | 139,705 | 143,500 | 140,400 | 134,600 |
| YoY | -3.0% | 10.9% | 9.8% | -4.0% | 1.1% | 2.7% | 0.5% | -3.7% |
| Cost of sales | 94,192 | 102,314 | 112,194 | 107,781 | 110,321 | | | |
| Gross profit | 24,056 | 28,765 | 31,737 | 30,446 | 29,383 | | | |
| Gross profit margin | 20.3% | 21.9% | 22.0% | 22.0% | 21.0% | | | |
| Selling, general and administrative expens | 20,463 | 23,585 | 27,169 | 28,314 | 27,270 | | | |
| SG&A ratio to sales | 17.3% | 18.0% | 18.9% | 20.5% | 19.5% | | | |
| Other income | 519 | 387 | 842 | 2,412 | 732 | | | |
| Other expenses | 82 | 95 | 91 | 18 | 506 | | | |
| Operating profit | 4,030 | 5,472 | 5,318 | 4,525 | 2,338 | 3,100 | 2,750 | 2,500 |
| YoY | -2.8% | 35.8% | -2.8% | -14.9% | -48.3% | 32.6% | 17.6% | 6.9% |
| Operating profit margin | 3.4% | 4.2% | 3.7% | 3.3% | 1.7% | 2.2% | 2.0% | 1.9% |
| Equity method investment gains and losse | -5 | -18 | -21 | -24 | 24 | | | |
| Financial income | 11 | 52 | 161 | 128 | 53 | | | |
| Finance expenses | 247 | 212 | 311 | 211 | 239 | | | |
| Profit before tax | 3,788 | 5,293 | 5,146 | 4,417 | 2,177 | 2,940 | 2,580 | 2,380 |
| YoY | -6.6% | 39.7% | -2.8% | -14.2% | -50.7% | 35.0% | 18.5% | 9.3% |
| Pretax profit margin | 3.2% | 4.0% | 3.6% | 3.2% | 1.6% | 2.0% | 1.8% | 1.8% |
| Income tax expense | 1,110 | 1,439 | 1,686 | 1,539 | 1,035 | | | |
| Tax rate | 29.3% | 27.2% | 32.8% | 34.8% | 47.5% | | | |
| Profit | 2,678 | 3,854 | 3,459 | 2,878 | 1,141 | | | |
| Non-controlling interests | 314 | 568 | 223 | 99 | -13 | | | |
| Owners of parent profit (loss) | 2,363 | 3,286 | 3,236 | 2,778 | 1,155 | 2,000 | 1,730 | 1,560 |
| YoY | -0.7% | 39.1% | -1.5% | -14.2% | -58.4% | 73.2% | 49.8% | 35.1% |
| Owners of parent profit margin | 2.0% | 2.5% | 2.2% | 2.0% | 0.8% | 1.4% | 1.2% | 1.2% |
| EBITDA | 6,259 | 7,556 | 7,456 | 6,810 | 4,896 | 5,150 | | 4,560 |
| EBITDA margin | 5.3% | 5.8% | 5.2% | 4.9% | 3.5% | 3.6% | | -6.9% |



Figure 7. Key Indicators

| | FY3/2021 | FY3/2022 | FY3/2023 | FY3/2024 | FY3/2025 |
|---|----------|----------|----------|----------|----------|
| Stock indicators | | | | | |
| Number of shares outstanding at year-end ('000 shares) | 22,555 | 22,852 | 22,944 | 23,000 | 23,095 |
| Number of treasury shares at year-end ('000 shares) | 290 | 285 | 285 | 213 | 213 |
| EPS (¥) | 106.4 | 147.0 | 143.2 | 122.4 | 50.6 |
| EPS (Diluted, ¥) | 104.6 | 144.8 | 142.0 | 121.6 | 50.4 |
| DPS (¥) | 24 | 34 | 44 | 44 | 44 |
| Payout ratio (%) | 22.6% | 23.1% | 30.7% | 36.0% | 86.9% |
| DOE (%) | 7.9% | 7.8% | 7.6% | 6.2% | 5.8% |
| BPS (¥) | 370.1 | 505.1 | 646.0 | 768.4 | 760.1 |
| Profitrability indicators | | | | | |
| Gross profit margin (%) | 20.3% | 21.9% | 22.0% | 22.0% | 21.0% |
| EBITDA (¥ mn) | 6,259 | 7,556 | 7,456 | 6,810 | 4,896 |
| EBITDA margin (%) | 5.3% | 5.8% | 5.2% | 4.9% | 3.5% |
| Operating profit margin (%) | 3.4% | 4.2% | 3.7% | 3.3% | 1.7% |
| Owners of parent profit margin (%) | 2.0% | 2.5% | 2.2% | 2.0% | 0.8% |
| Financial indicators | | | | | |
| Ratio of pretax profit to total asset (%) | 8.3% | 10.7% | 9.6% | 8.3% | 4.3% |
| Ratio of profit to equity attributable to owners of parent (%) | 35.1% | 33.5% | 24.9% | 17.3% | 6.6% |
| Ratio of equity attributable to owners of parent to total asset (%) | 17.6% | 21.8% | 26.6% | 34.0% | 34.8% |
| Cash and cash equivalents (¥ mn) | 7,455 | 8,973 | 9,590 | 7,106 | 6,936 |
| Interest-bearing debt(¥ mn) | 15,194 | 15,448 | 17,091 | 5,930 | 6,605 |
| Net Debt (¥ mn) | 7,739 | 6,475 | 7,501 | -1,176 | -331 |
| Net DE ratio | 0.94 | 0.57 | 0.51 | -0.07 | -0.02 |
| Net Debt/operating EBITDA | 1.24 | 0.86 | 1.01 | -0.17 | -0.07 |
| Total Short & Long-Term Debt | 8,788 | 7,988 | 10,146 | 5,930 | 6,605 |
| Net Debt (¥ mn) | 1,333 | -985 | 556 | -1,176 | -331 |
| Net DE Ratio | 0.2 | -0.1 | 0.0 | -0.1 | 0.0 |
| Net Debt/EBITDA | 0.2 | -0.1 | 0.1 | -0.2 | -0.1 |
| Invested capital (¥ mn, gross IC) | 17,028 | 19,386 | 24,784 | 23,438 | 23,997 |
| NOPAT (NOPLAT, ¥ mn) | 2,849 | 3,984 | 3,576 | 2,948 | 1,226 |
| ROIC (%, gross IC) | 17.8% | 21.9% | 16.2% | 12.2% | 5.2% |
| ROIC (%, company disclosed) | 13.8% | 17.9% | 16.6% | 13.4% | 5.7% |
| Efficiency indicators | | | | | |
| Working capital (¥ mn) | 934 | 2,161 | 1,777 | 1,027 | 1,180 |
| Working capital turnover (Times) | 126.6 | 60.7 | 81.0 | 134.6 | 118.4 |
| Current ratio (%) | 95.1% | 92.9% | 100.9% | 106.4% | 105.3% |
| Quick ratio (%) | 92.1% | 90.5% | 97.3% | 101.0% | 100.3% |



Figure 8. Performance Trends by Segment (¥ mn)

| | | FY3/2021 | FY3/2022 | FY3/2023 | FY3/2024 | FY3/2025 | FY3/2026 |
|------------------|------------------|----------|----------|----------|----------|----------|----------|
| | | | | | | | CoE |
| Revenue | | 118,249 | 131,080 | 143,932 | 138,227 | 139,705 | 143,500 |
| YoY | | -3.0% | 10.9% | 9.8% | -4.0% | 1.1% | 2.7% |
| Domestic Working | | 80,050 | 80,726 | 84,135 | 82,528 | 83,099 | 87,870 |
| | YoY | - | 0.8% | 4.2% | -1.9% | 0.7% | 5.7% |
| | Ratio to revenue | 67.7% | 61.6% | 58.5% | 59.7% | 59.5% | 61.2% |
| Overseas Working | | 36,920 | 48,746 | 57,537 | 55,432 | 56,448 | 55,550 |
| | YoY | - | 32.0% | 18.0% | -3.7% | 1.8% | -1.6% |
| | Ratio to revenue | 31.2% | 37.2% | 40.0% | 40.1% | 40.4% | 38.7% |
| Others | | 1,278 | 1,607 | 2,258 | 267 | 157 | 70 |
| | Ratio to revenue | 1.1% | 1.2% | 1.6% | 0.2% | 0.1% | 0.0% |
| Operating profit | | 4,030 | 5,472 | 5,318 | 4,525 | 2,338 | 3,100 |
| YoY | | -2.8% | 35.8% | -2.8% | -14.9% | -48.3% | 32.6% |
| OP margin | | 3.4% | 4.2% | 3.7% | 3.3% | 1.7% | 2.2% |
| Domestic Working | | 4,763 | 4,448 | 4,451 | 5,038 | 3,251 | 4,140 |
| | YoY | - | -6.6% | 0.1% | 13.2% | -35.5% | 27.3% |
| | OP margin | 6.0% | 5.5% | 5.3% | 6.1% | 3.9% | 4.7% |
| Overseas Working | | 1,942 | 3,348 | 3,406 | 1,946 | 1,432 | 1,730 |
| | YoY | - | 72.4% | 1.7% | -42.9% | -26.4% | 20.8% |
| | OP margin | 5.3% | 6.9% | 5.9% | 3.5% | 2.5% | 3.1% |
| Others | | -413 | -342 | -296 | -225 | -223 | -300 |
| Adjusment | | -2,262 | -1,982 | -2,243 | -2,234 | -2,122 | -2,460 |



Figure 9. Domestic Working Business Details (¥ mn)

| | FY3/2021 | FY3/2022 | FY3/2023 | FY3/2024 | FY3/2025 |
|-----------------------------------|----------|----------|----------|----------|----------|
| Domestic Working | 80,050 | 80,726 | 84,135 | 82,528 | 83,099 |
| Sales outsourcing | 19,046 | 19,517 | 20,395 | 19,832 | 20,416 |
| YoY | -17.7% | 2.5% | 4.5% | -2.8% | 2.9% |
| Call center outsourcing | 16,866 | 17,041 | 16,582 | 14,840 | 12,949 |
| YoY | 2.5% | 1.0% | -2.7% | -10.5% | -12.7% |
| Factory outsourcing | 20,585 | 18,316 | 17,639 | 17,988 | 18,540 |
| YoY | -13.3% | -11.0% | -3.7% | 2.0% | 3.1% |
| Care support | 13,218 | 13,677 | 13,620 | 13,388 | 13,637 |
| YoY | 9.6% | 3.5% | -0.4% | -1.7% | 1.9% |
| HR support for startups | 1,273 | 2,348 | 2,998 | 3,420 | - |
| YoY | 0.8% | 84.4% | 27.7% | 14.1% | - |
| Construction management engineers | 5,273 | 5,785 | 7,665 | 10,466 | 14,291 |
| YoY | 9.7% | 9.7% | 32.5% | 36.5% | 36.5% |
| IT engineers | 3,789 | 4,042 | 5,234 | 2,594 | 3,266 |
| YoY | 329.1% | 6.7% | 29.5% | -50.4% | 25.9% |
| Domestic Working | 4,710 | 4,823 | 4,734 | 3,032 | 3,268 |
| Sales outsourcing | 1,468 | 1,614 | 1,717 | 1,308 | 1,365 |
| Call center outsourcing | 1,130 | 1,175 | 935 | 507 | 429 |
| Factory outsourcing | 1,000 | 1,258 | 947 | 765 | 803 |
| Care support | 381 | 295 | 497 | 227 | 319 |
| HR support for startups | 158 | 603 | 267 | 400 | - |
| Construction management engineers | 38 | -559 | -496 | -400 | 384 |
| Others | 535 | 437 | 867 | 225 | -32 |
| Domestic Working | 5.9% | 6.0% | 5.6% | 3.7% | 3.9% |
| Sales outsourcing | 7.7% | 8.3% | 8.4% | 6.6% | 6.7% |
| Call center outsourcing | 6.7% | 6.9% | 5.6% | 3.4% | 3.3% |
| Factory outsourcing | 4.9% | 6.9% | 5.4% | 4.3% | 4.3% |
| Care support | 2.9% | 2.2% | 3.6% | 1.7% | 2.3% |
| HR support for startups | 12.4% | 25.7% | 8.9% | 11.7% | _ |
| Construction management engineers | 0.7% | -9.7% | -6.5% | -3.8% | 2.7% |
| Others | 14.1% | 10.8% | 16.6% | 8.7% | -1.0% |



Figure 10. Consolidated Balance Sheet (¥ mn)

| | FY3/2021 | FY3/2022 | FY3/2023 | FY3/2024 | FY3/2025 |
|--|----------|----------|----------|----------|----------|
| Assets | | <u>-</u> | <u>-</u> | <u>-</u> | <u>-</u> |
| Cash and cash equivalents | 7,455 | 8,973 | 9,590 | 7,106 | 6,936 |
| Trade and other receivables | 14,694 | 17,458 | 17,928 | 17,512 | 18,136 |
| Other financial assets | 690 | 129 | 138 | 171 | 213 |
| Other current assets | 729 | 728 | 1,009 | 1,338 | 1,265 |
| Current assets | 23,570 | 27,289 | 28,666 | 26,129 | 26,551 |
| Property, plant and equipment | 1,082 | 1,223 | 1,139 | 1,275 | 1,109 |
| Right-to-use assets | 5,715 | 6,809 | 6,349 | 5,071 | 4,391 |
| Goodwill | 6,155 | 6,514 | 8,120 | 8,737 | 8,166 |
| Other intangible assets | 6,049 | 6,154 | 5,996 | 6,109 | 5,605 |
| Investment accounted for using equity method | 495 | 477 | 456 | 431 | - |
| Other financial assets | 1,151 | 1,208 | 1,475 | 1,158 | 2,160 |
| Deferred tax assets | 1,678 | 1,850 | 1,953 | 1,888 | 1,851 |
| Other non-current assets | 863 | 822 | 782 | 741 | 86 |
| Non-current assets | 23,190 | 25,061 | 26,272 | 25,413 | 23,371 |
| Total assets | 46,760 | 52,350 | 54,939 | 51,543 | 49,923 |
| Liabilities | | | | | |
| Trade and other payables | 13,760 | 15,297 | 16,151 | 16,485 | 16,956 |
| Short-term borrowings | 4,865 | 5,786 | 6,761 | 2,490 | 4,003 |
| Other financial liabilities | 3,600 | 5,245 | 1,364 | 2,115 | 1,426 |
| Income taxes payable | 514 | 1,195 | 1,027 | 1,005 | 523 |
| Other current liabilities | 2,048 | 1,836 | 3,109 | 2,437 | 2,297 |
| Current liabilities | 24,790 | 29,361 | 28,414 | 24,553 | 25,208 |
| Long-term borrowings | 3,923 | 2,202 | 3,385 | 3,440 | 2,602 |
| Others financial liabilities | 6,563 | 6,285 | 5,950 | 4,837 | 3,636 |
| Deferred tax liabilities | 1,289 | 1,202 | 1,127 | 1,006 | 935 |
| Other non-current liabilities | 166 | 177 | 184 | 206 | 181 |
| Non-current liabilities | 11,943 | 9,867 | 10,648 | 9,490 | 7,354 |
| Total liabilities | 36,733 | 39,228 | 39,062 | 34,024 | 32,563 |
| Net assets | | | | | |
| Share capital | 2,089 | 2,163 | 2,187 | 2,198 | 2,217 |
| Capital surplus | -1,786 | -2,266 | -1,923 | -2,045 | -2,068 |
| Retained earnings | 8,559 | 11,310 | 13,758 | 15,528 | -204 |
| Treasury shares | -279 | -274 | -274 | -204 | 1,912 |
| Other components of equity | -343 | 464 | 890 | 2,032 | 15,536 |
| Equity attributable to owners of parent | 8,240 | 11,398 | 14,638 | 17,508 | 17,392 |
| Non-controlling interests | 1,786 | 1,723 | 1,238 | 10 | -32 |
| Total equity | 10,027 | 13,121 | 15,877 | 17,518 | 17,359 |
| Total liabilities and equity | 46,760 | 52,350 | 54,939 | 51,543 | 49,923 |



Figure 11. Consolidated Cash Flow Statement (¥ mn)

| | | | | FY3/2024 | |
|---|--------|--------|--------|----------|--------|
| h flows from operating activities (1) | 4,316 | 4,350 | 4,816 | 3,828 | 1,806 |
| Profit before tax | 3,788 | 5,293 | 5,146 | 4,417 | 2,177 |
| Depreciation and amortization | 2,229 | 2,084 | 2,137 | 2,285 | 2,084 |
| Depreciation losses and impairment loss reversals | - | - | - | - | 473 |
| Share-based payment expenses | 85 | 65 | 107 | 104 | 59 |
| Decrease (increase) in trade receivables | 1,488 | -2,494 | -223 | 42 | -591 |
| Increase (decrease) in trade payables | 72 | 580 | 969 | 1,031 | -615 |
| Other | -1,312 | -4 | -839 | -2,489 | 127 |
| Subtotal | 6,351 | 5,525 | 7,297 | 5,390 | 3,715 |
| Interests and dividends received | 7 | 9 | 17 | 124 | 43 |
| Interest paid | -86 | -79 | -88 | -120 | -152 |
| Income taxes paid | -1,956 | -1,104 | -2,409 | -1,565 | -1,800 |
| h flows from investing activities (2) | -433 | -306 | -1,761 | -575 | -695 |
| Purchase of property, plant and equipment, and intangible assets | -589 | -741 | -396 | -802 | -361 |
| Purchase of investments accounted for using equity method | -350 | - | - | - | - |
| Purchase of investment securities | -46 | -63 | - | - | -299 |
| Proceeds from sales of investment securities | 374 | 22 | - | - | |
| Purchase of shares of subsidiaries resulting in change in scope of | | | | | |
| consolidation | - | - | -1,757 | - | |
| Proceeds from sale of shares of subsidiaries resulting in change in | | | | | |
| scope of consolidation | - | - | 1,009 | 811 | |
| Expenditures from loans | _ | _ | _ | _ | -300 |
| Other | 179 | 475 | -617 | -584 | 265 |
| ee Cash Flow (1+2) | 3,883 | 4,044 | 3,055 | 3,253 | 1,111 |
| h flows from financing activities | -2,646 | -2,959 | -2,783 | -6,232 | -1,233 |
| Net increase (decrease) in short-term borrowings | 1,890 | 1,000 | 1,590 | -3,245 | 1,365 |
| Proceeds from long-term borrowings | 270 | 1,165 | 4,383 | 1,500 | 800 |
| Repayments of long-term borrowings | -3,080 | -2,965 | -3,367 | -2,470 | -1,566 |
| Repayments of lease liabilities | -1,302 | -1,310 | -1,333 | -1,335 | -1,324 |
| Purchase of shares of subsidiaries not resulting in change | _,00_ | 1,010 | 2,000 | 1,000 | _, |
| in scope of consolidation | -798 | -1,969 | -3,746 | - | |
| 1 | | | | | |
| Proceeds from sale of shares of subsidiaries not resulting | _ | 1,360 | _ | _ | |
| in change in scope of consolidation | | 1,500 | | | |
| Dividends paid to non-controlling interests | -362 | -281 | -373 | - | |
| Dividends paid | -511 | -540 | -776 | -1,008 | -1,011 |
| Proceeds from government grants | 1,273 | 361 | 524 | 190 | 539 |
| Other | -25 | 222 | 316 | 137 | -35 |
| ct of exchange rate changes on cash and cash equivalents | 274 | 432 | 345 | 494 | -46 |
| increase (decrease) in cash and cash equivalents | 1,511 | 1,517 | 617 | -2,484 | -169 |
| n and cash equivalents at the beginning of the period | 5,944 | 7,455 | 8,973 | 9,590 | 7,106 |
| n and cash equivalents at the end of the period | 7,455 | 8,973 | 9,590 | 7,106 | 6,936 |



Figure 12. Quarterly Performance Trends (¥ mn)

| | | FY3, | /24 | | | FY3, | 25 | | FY3/ | 26 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 |
| Revenue | 34,435 | 34,840 | 34,641 | 34,310 | 35,052 | 35,270 | 35,030 | 34,351 | 35,207 | 36,322 |
| YoY | -2.8% | -5.6% | -4.5% | -2.9% | 1.8% | 1.2% | 1.1% | 0.1% | 0.4% | 3.0% |
| Cost of sales | 26,883 | 26,984 | 26,942 | 26,971 | 27,792 | 27,741 | 27,722 | 27,064 | 27,813 | 28,356 |
| YoY | -1.9% | -6.1% | -4.8% | -2.8% | 3.4% | 2.8% | 2.9% | 0.3% | 0.1% | 2.2% |
| Cost of sales ratio | 78.1% | 77.5% | 77.8% | 78.6% | 79.3% | 78.7% | 79.1% | 78.8% | 79.0% | 78.1% |
| Gross profit | 7,552 | 7,856 | 7,698 | 7,339 | 7,260 | 7,528 | 7,307 | 7,286 | 7,394 | 7,965 |
| YoY | -6.0% | -4.0% | -3.1% | -3.1% | -3.9% | -4.2% | -5.1% | -0.7% | 1.8% | 5.8% |
| Gross profit margin | 21.9% | 22.5% | 22.2% | 21.4% | 20.7% | 21.3% | 20.9% | 21.2% | 21.0% | 21.9% |
| SG&A | 7,256 | 7,021 | 7,017 | 7,019 | 7,387 | 6,745 | 6,584 | 6,553 | 7,040 | 6,788 |
| YoY | 8.9% | 3.8% | -1.0% | 5.5% | 1.8% | -3.9% | -6.2% | -6.6% | -4.7% | 0.6% |
| SG&A ratio to revenue | 21.1% | 20.2% | 20.3% | 20.5% | 21.1% | 19.1% | 18.8% | 19.1% | 20.0% | 18.7% |
| Operating profit | 1,132 | 886 | 775 | 1,729 | 177 | 832 | 782 | 546 | 394 | 1,243 |
| YoY | -20.9% | -41.1% | -16.8% | 19.2% | -84.4% | -6.1% | 0.9% | -68.4% | 122.6% | 49.4% |
| OP margin | 3.3% | 2.5% | 2.2% | 5.0% | 0.5% | 2.4% | 2.2% | 1.6% | 1.1% | 3.4% |
| Profit before tax | 1,195 | 891 | 632 | 1,698 | 125 | 742 | 824 | 484 | 329 | 1,227 |
| YoY | -16.1% | -41.5% | -21.2% | 21.6% | -89.5% | -16.7% | 30.4% | -71.5% | 163.2% | 65.4% |
| Pretax profit margin | 3.5% | 2.6% | 1.8% | 4.9% | 0.4% | 2.1% | 2.4% | 1.4% | 0.9% | 3.4% |
| Profit attributable to owners of parent | 723 | 679 | 161 | 1,214 | 69 | 437 | 610 | 38 | 281 | 866 |
| YoY | -4.6% | -31.1% | -70.0% | 27.3% | -90.5% | -35.6% | 278.9% | -96.9% | 307.2% | 98.2% |
| NP margin | 2.1% | 1.9% | 0.5% | 3.5% | 0.2% | 1.2% | 1.7% | 0.1% | 0.8% | 2.4% |



Figure 13. Quarterly Performance Trends by Segment (¥ mn)

| | FY3/24 | | | | | FY3, | FY3/26 | | | |
|------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 |
| Revenue | 34,435 | 34,840 | 34,641 | 34,310 | 35,052 | 35,270 | 35,030 | 34,351 | 35,207 | 36,322 |
| YoY | -2.8% | -5.6% | -4.5% | -2.9% | 1.8% | 1.2% | 1.1% | 0.1% | 0.4% | 3.0% |
| Domestic Working | 20,186 | 20,514 | 20,940 | 20,886 | 20,468 | 20,794 | 21,179 | 20,656 | 21,182 | 21,585 |
| YoY | -3.3% | -0.7% | -2.2% | -1.4% | 1.4% | 1.4% | 1.1% | -1.1% | 3.5% | 3.8% |
| Ratio to revenue | 58.6% | 58.9% | 60.4% | 60.9% | 58.4% | 59.0% | 60.5% | 60.1% | 60.2% | 59.4% |
| Overseas Working | 14,182 | 14,258 | 13,630 | 13,361 | 14,534 | 14,435 | 13,815 | 13,662 | 14,001 | 14,716 |
| YoY | 1.0% | -9.2% | -4.0% | -1.7% | 2.5% | 1.2% | 1.4% | 2.3% | -3.7% | 1.9% |
| Ratio to revenue | 41.2% | 40.9% | 39.3% | 38.9% | 41.5% | 40.9% | 39.4% | 39.8% | 39.8% | 40.5% |
| Others | 66 | 68 | 69 | 62 | 48 | 41 | 35 | 32 | 24 | 20 |
| | 0.2% | 0.2% | 0.2% | 0.2% | 0.1% | 0.1% | 0.1% | 0.1% | 0.1% | 0.1% |
| Operating profit | 1,132 | 886 | 775 | 1,729 | 177 | 832 | 782 | 546 | 394 | 1,243 |
| YoY | -20.9% | -41.1% | -16.9% | 19.2% | -84.4% | -6.1% | 0.9% | -68.4% | 122.6% | 49.4% |
| OP margin | 3.3% | 2.5% | 2.2% | 5.0% | 0.5% | 2.4% | 2.2% | 1.6% | 1.1% | 3.4% |
| Domestic Working | 1,364 | 781 | 850 | 2,041 | 238 | 861 | 983 | 1,167 | 583 | 1,181 |
| YoY | 15.0% | -28.4% | -4.0% | 58.3% | -82.6% | 10.2% | 15.6% | -42.8% | 145.0% | 37.2% |
| OP margin | 6.8% | 3.8% | 4.1% | 9.8% | 1.2% | 4.1% | 4.6% | 5.6% | 2.8% | 5.5% |
| Overseas Working | 456 | 667 | 525 | 297 | 573 | 543 | 392 | -76 | 471 | 678 |
| YoY | -46.7% | -37.0% | -23.8% | -63.0% | 25.7% | -18.6% | -25.3% | - | -17.8% | 24.9% |
| OP margin | 3.2% | 4.7% | 3.9% | 2.2% | 3.9% | 3.8% | 2.8% | -0.6% | 3.4% | 4.6% |
| Others | -69 | -68 | -53 | -32 | -60 | -77 | -59 | -25 | -74 | -80 |
| Adjusment | -617 | -493 | -546 | -577 | -574 | -495 | -533 | -518 | -586 | -535 |



Figure 14. Domestic Working Business Quarterly Details (¥ mn)

| | | FY3 | /24 | | | FY3, | FY3/26 | | | |
|-----------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 |
| Revenue | | | | | | | | | | _ |
| Domestic Working | 20,186 | 20,514 | 20,940 | 20,886 | 20,468 | 20,794 | 21,179 | 20,656 | 21,182 | 21,585 |
| Sales outsourcing | 4,866 | 4,867 | 4,968 | 5,130 | 5,187 | 5,042 | 5,108 | 5,078 | 5,046 | 5,214 |
| Call center outsourcing | 3,883 | 3,753 | 3,720 | 3,482 | 3,387 | 3,296 | 3,278 | 2,986 | 2,986 | 2,891 |
| Factory outsourcing | 4,448 | 4,473 | 4,630 | 4,435 | 4,586 | 4,634 | 4,774 | 4,543 | 4,693 | 4,675 |
| Care support | 3,311 | 3,338 | 3,398 | 3,339 | 3,379 | 3,442 | 3,448 | 3,366 | 3,442 | 3,516 |
| Construction management engineers | 2,346 | 2,586 | 2,709 | 2,823 | 3,159 | 3,585 | 3,727 | 3,818 | 4,094 | 4,357 |
| Others | 599 | 614 | 687 | 689 | 767 | 792 | 841 | 862 | 919 | 929 |
| Operating profit | - | - | - | - | - | - | - | - | - | - |
| Domestic Working | 663 | 808 | 712 | 847 | 259 | 909 | 1,153 | 945 | 643 | 1,314 |
| Sales outsourcing | 281 | 284 | 337 | 405 | 375 | 293 | 357 | 338 | 294 | 370 |
| Call center outsourcing | 152 | 114 | 143 | 97 | 103 | 96 | 143 | 85 | 134 | 121 |
| Factory outsourcing | 221 | 180 | 229 | 134 | 139 | 195 | 289 | 179 | 245 | 276 |
| Care support | 77 | 48 | 54 | 46 | 59 | 82 | 84 | 91 | 92 | 119 |
| Construction management engineers | -273 | -59 | -20 | -47 | -369 | 279 | 275 | 198 | -129 | 429 |
| Others | 101 | 36 | 52 | 32 | -49 | -39 | 3 | 52 | 5 | -2 |

Source: Created by Strategy Advisors using company data

Figure 15. Overseas Working Business Quarterly Details (¥ mn)

| | FY3/24 | | | | | FY3, | FY3/26 | | | |
|---------------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 |
| Overseas Working Revenue | 14,182 | 14,258 | 13,630 | 13,361 | 14,534 | 14,435 | 13,815 | 13,662 | 14,001 | 14,716 |
| YoY | 1.0% | -9.2% | -4.0% | -1.7% | 2.5% | 1.2% | 1.4% | 2.3% | -3.7% | 1.9% |
| Breakdown of Revenue by Contract Type | | | | | | | | | | |
| Temporary staffing | 12,227 | 12,215 | 11,782 | 11,793 | 12,514 | 12,472 | 12,079 | 12,050 | 12,182 | 12,754 |
| Permanent placement | 1,933 | 2,029 | 1,832 | 1,557 | 1,993 | 1,943 | 1,702 | 1,591 | 1,776 | 1,933 |
| Other | 21 | 13 | 15 | 10 | 27 | 18 | 34 | 21 | 42 | 28 |
| Breakdown of Revenue by Region | | | | | | | | | | |
| Australia | 10,502 | 10,204 | 9,419 | 9,054 | 9,887 | 9,698 | 9,044 | 8,676 | 8,956 | 9,324 |
| Asia | 3,679 | 4,054 | 4,210 | 4,306 | 4,647 | 4,736 | 4,770 | 4,986 | 5,044 | 5,392 |
| Overseas Working | 456 | 667 | 525 | 297 | 573 | 543 | 392 | -76 | 471 | 678 |
| YoY | -46.7% | -37.0% | -23.7% | -63.0% | 25.7% | -18.6% | -25.3% | - | -17.8% | 24.9% |
| OP margin | 3.2% | 4.7% | 3.9% | 2.2% | 3.9% | 3.8% | 2.8% | - | 3.4% | 4.6% |



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